

April 7, 2005

To Whom It May Concern:

I have known Theresa Wellman in a variety of capacities for many years. She was my friend and engineering senior design project teammate at Santa Clara University, as well as a co-worker for the past several years at Agilent Technologies. Most recently, she joined Intero Real Estate Services and personally managed the sale of my home.

Theresa is organized, efficient, extremely competent, and has an excellent rapport with people of all ages. Her communication skills, both written and verbal, are excellent. Theresa's professional demeanor, friendliness, and "can do" attitude immediately led me to retain her as my selling agent. Her assistance with staging my house, inspections, and negotiations led to closing the sale quickly.

My congratulations to Intero Real Estate Services for having agents like Theresa Wellman and the quality of personal customer service she brings to the real estate profession.

If you have any questions, please do not hesitate to contact me.

Sincerely,

Amy Warner
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